

40 HOURS Community Mediation Training (Trading Community) Program
Under the aegis of Gujarat Legal Services Authority

PHASE – I (Duration: 16 Hours (2 Days))

Date – 4/8/2026 and 5/8/2026

Venue – Gujarat State Judicial Academy

Name of Trainers: Amar N Bhatt and Priyadarshini A. Vakil

Day – 1

04/08/2026 (Tuesday) (Lecture Hall No.1)

Timings	Study Topics	Resource Person
09.30 am to 10.00 am	Registration / Prayer	
Session 1(i) 10.00 am to 11.00 am	Ground Rules Introduction of participants Learning and Training 1. Learning 2. Adult Learning 3. Training and Mediation Training 4. Community Mediation Training	Mr. Amar N. Bhatt Trainer
Session 1(ii) 11.00 am to 12.15 pm	• Different methods of Dispute Resolution and differences between them • Benefits of Mediation, Community Mediation • Exercise	
12.15 pm to 12.30 pm	TEA BREAK	
Session 2(i) & (ii) 12.30 pm to 02.15 pm	PERCEPTION	Ms. Priyadarshini A. Vakil Trainer
	CONFLICT: • Definition & Causes • Management & Resolution	
02.15 pm to 02.45 pm	LUNCH BREAK	
Session 3(i) 02.45 pm to 03.30 pm	Role Play – 1 (Savitri v Lokesh)	
Session 3(ii) 03.30 pm to 04.15 pm	• Types of Disputes for Community Mediation • Disputes which can or cannot be referred for Mediation • Role of Community Mediator • Overview of legal provisions for Mediation/Community Mediation	Mr. Amar N. Bhatt Trainer
04.15 pm to 04.30 pm	TEA BREAK	
Session 4(i) 04.30 pm to 05.15 pm	Mediation Process & Stages A. Introduction, Opening Statement B. Joint Session Purpose & Use	Mr. Amar N. Bhatt Trainer
Session 4(ii) 05.15 pm to 06.00 pm	Role Play-1. Ramu Versus Shivam	

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Name of Trainers: Amar N Bhatt and Priyadarshini A. Vakil

Day – 2

05/08/2026 (Wednesday) (Lecture Hall No.1)

Timings	Study Topics	Resource Person
09.50 am to 10.00 am	Prayer	
10.00 am to 10.15 am	Recapitulating Day 1	Mr. Amar N. Bhatt Trainer
Session 1(i) 10.15 am to 11.00 am	Mediation Stages continued C.CAUCUS D. CLOSING (Settlement Drafting)	Ms. Priyadarshini A. Vakil Trainer
Session 1(ii) 11.00 am to 11.45 pm	Communication A. Definition & Process B. Effective and ineffective Communication C. Types & Modes of Communication a. Verbal Communication b. Non-verbal Communication	Ms. Priyadarshini A. Vakil Trainer
11.45 am to 12.00 pm	TEA BREAK	
Session 2(i) 12.00 pm to 01.00 pm	D. Barriers to communication E. Communication in Mediation	Ms. Priyadarshini A. Vakil Trainer
01.00 pm to 01.45 pm	LUNCH BREAK	
Session 2(ii) 01.45 pm to 02.30 pm	Continued....	Ms. Priyadarshini A. Vakil Trainer
02.30 pm to 03.15 pm	Role Play-2. Ram v Sunil	
Session 3(i) 03.15 pm to 03.45 pm	COMMUNICATION SKILLS 1. Active Listening a. Paraphrasing b. Summarizing c. Neutral reframing d. Setting an agenda 2. Body Language	Mr. Amar N. Bhatt Trainer
03.45 pm to 04.00 pm	TEA BREAK	
Session 4(i) 04.00 pm to 05.00 pm	Communication Skills (Contd) 3. Asking Effective Questions 4. Empathy with neutrality	Mr. Amar N. Bhatt Trainer
Session 4(ii) 05.00 pm to 06.00 pm	Exercise	